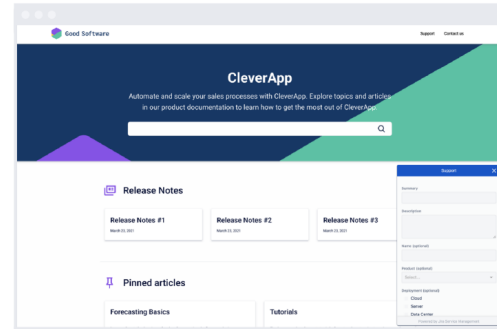


HELP CENTER

PRODUCT DOCUMENTATION

VERSIONING

# Publish Confluence Documentation as a Customizable Help Center



Customizable Help Center

## Key Benefits



### Write in Confluence, publish as a help center

Write your documentation in Confluence and Scroll Viewport will theme and publish it as a public or restricted help center for your users. Add a custom domain, and customize your help center to fit your brand – no coding needed.



### Publish versioned documentation

Scroll Viewport integrates with Scroll Documents to enable teams to manage multiple versions of their documentation then publish that versioned documentation to a help center where users can navigate through a version picker.



### Integrated support experience

Enhance your customer help experience by embedding support systems like Jira Service Management and integrating your help center with Google Analytics to understand how customers interact with your content.

| Feature Comparison                                    | Cloud Version | Server / Data Center |
|---|---------------|----------------------|
| Custom domain   | ✓             | ✓                    |
| URL redirects   | ✓             | ✓                    |
| Access control: Authentication                        | ✓             | ✓                    |
| Access control: Restricted pages                      | ✓             | ✓                    |
| Automated sync between Confluence and Scroll Viewport | ✗             | ✓                    |
| Embed attachments on pages                            | ✓             | ✓                    |
| Custom developed themes                               | ✗             | ✓                    |
| Custom CSS  | ✓             | ✓                    |

Visit the Cloud Migration Hub for the whole comparison →



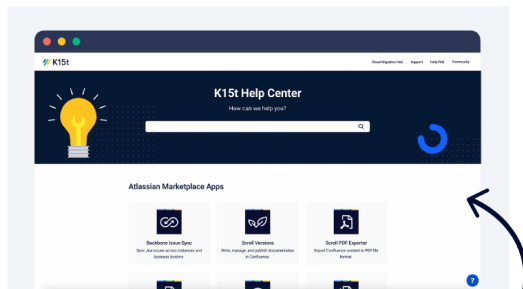
→ Go to the Cloud Migration Hub

→ Request a Demo

→ Go directly to the Atlassian Marketplace

# Discover Powerful Use Cases for Scroll Viewport

## Trusted by Companies Around the World



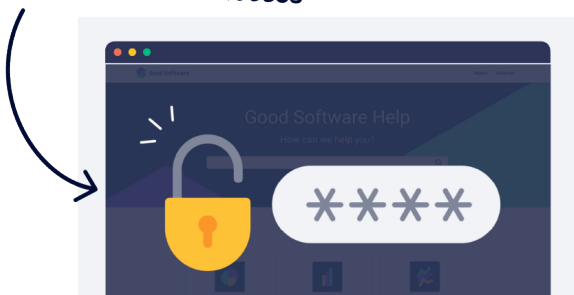
*External Help Center*

### Publish product documentation

Collaborate in Confluence, then use Scroll Viewport to quickly **publish documentation as a customized help center**. Users can then access a library of documentation where they can find answers to their questions. It's always available, always up to date.

- Apply custom CSS or JavaScript and add a custom domain for advanced customization.
- Users can submit support tickets straight from your help center.
- Integrate your help center with Google Analytics to understand how customers interact with the content.
- Publish multiple versions of documentation and enable users to easily navigate them with the help of the version picker.

### *Authenticated Access*



### Publish your documentation as a restricted help center

When making your product documentation available to your users, you might not want it be available publicly. Publish your documentation as a **restricted help center** where you control who has access, via:

- **Single sign-on:** Users who are logged in to your other systems will be authenticated via a third-party identity provider.
- **Access tokens:** Generate access tokens for users who you want to view your help center. Those users will enter the token data into your help center login page.

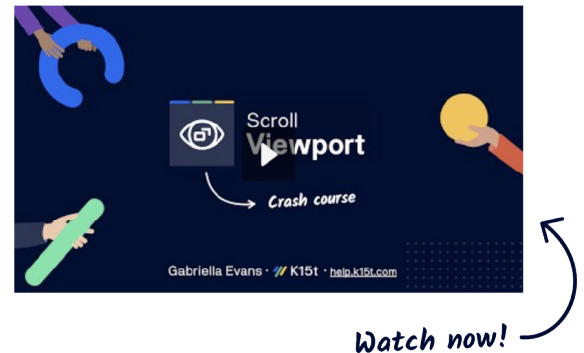


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## Complete Your Solution With These Related Apps



### Scroll Documents for Confluence

Manage Confluence documents and documentation – control versions, track changes and manage your content development workflow before publishing.

The Scroll Documents integration enables your team to define a custom set of pages as a document. Select pages from anywhere in the Confluence instance, drag and drop to customize the page order, and publish your document to a public help center. Scroll Viewport integrates with Scroll Documents to enable teams to manage and **publish multiple versions of documentation** to their help center.



### Scroll PDF Exporter for Confluence

Use the Scroll PDF Exporter for Confluence app to add downloadable and customizable PDF documents to your Confluence documentation. By using the PDF Exporter template editor you **create branded PDF exports**.



“ Scroll Viewport is technically the most advanced & flexible app when it comes to modifying the UI of a Confluence space.”

Jan-Peter Rusch – Schäferbarthold



“It lets me fully customize a customer's web presence without losing the simplicity and usability of Confluence.”

Sebastian Fiechter – Zuara AG



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→ Request a Demo

→ Go directly to the [Atlassian Marketplace](#)