In Confluence 6, why can't I edit a page in a certain language if there are unpublished changes in another language?

Question:

In Confluence 6, when I try to edit a page in a certain language, I get this message:

![Switch language dialog](image)

and I can't edit the page in the language I want to. Why does this message appear, and what can I do about it?

Answer:

This message appears in certain scenarios when collaborative editing is activated in Confluence versions 6.0 and later. Unfortunately, because of the way synchrony (Confluence's collaborative editing engine) and Scroll Translations work, it is impossible for different users to edit pages in different languages at the same time once collaborative editing has been activated.

This error is caused when you try to edit a page in a language when:

**Scenario 1:** another user is currently editing the same page in another language, OR

**Scenario 2:** another user has made changes to this page in another language, then exited the editor without publishing the changes or saving them as a draft (e.g. if they made changes then closed the browser straight afterwards).

What can I do?

Firstly, you have to find out which of the reasons above is causing this error. To find out, click the **Edit language** button to open the page in the language containing the unsaved changes. **If there's another user currently editing the page**, then you are in Scenario 1. **If there are no other users currently editing the page**, then you are in Scenario 2.

**Scenario 1:** In this case, you have to let the other user know you need them to leave the page before you can edit the language you need to edit.

**Scenario 2:** First, **check if there are any unpublished changes** on this page.

- If there **are** unpublished changes, either publish or discard them (you may need to contact the person who created these changes before you do this), then leave the editor by clicking **Close**.
- If there **aren't any** unpublished changes, simply leave the editor by clicking **Close**.