



Good Software

Release Notes

Good Software – Cloud Suite

Version: 3.2.0, **Release Date:** July 25, 2025

Intended Audience: End Users, IT Admins, DevOps Teams, Implementation Partners

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About This Release

Version 3.2.0 of Good Software – Cloud Suite delivers significant improvements in platform performance, user interface, and system security. This release introduces a brand-new workflow builder, smarter dashboards, and enhanced logging and compliance capabilities.

It also addresses a series of user-reported bugs and lays the groundwork for transitioning from legacy features to newer, more scalable tools. This release is fully backward-compatible with version 3.1.x.

Release Highlights

This section summarizes the most impactful additions and changes in this release.

- **New Custom Workflow Builder** – Visual editor to automate multi-step processes
- **Advanced SAML 2.0 SSO Support** – Greater security and compliance for enterprise clients
- **Performance Optimizations** – Faster API responses, reduced UI load time
- **Critical Bug Fixes** – Stability improvements for all supported platforms
- **Feature Sunset Notices** – Deprecation of legacy export and admin tools

New Features

The following features are now available in version 3.2.0. These are aimed at improving usability, automation, and customization.

Feature	Description	User Impact
Custom Workflow Builder	Create, modify, and deploy workflows using a drag-and-drop UI. Supports triggers, conditions, and actions.	Automates routine tasks without code
Role-Based Dashboards	Dashboards now display different widgets depending on the user's role.	Personalized insights, better team segmentation
Audit Log Export	Audit data can now be exported as CSV or JSON files. Includes filtering and timestamp ranges.	Supports compliance audits and reporting

Each new feature is accessible from the Admin Console or under your organization's configuration settings. Documentation and usage examples are available in the User Guide.



Enhancements

This release improves existing functionality across the platform, particularly in terms of performance, UI consistency, and security.

Component	Improvement
REST API v2	Reduced average response time by 40%. Pagination added to bulk endpoints.
UI/UX	Consistent font usage, tighter layout spacing, and accessibility improvements (WCAG 2.1 compliance).
Security	OAuth 2.0 token expiration is now configurable. SAML sessions auto-terminate after inactivity.

Performance improvements will be most noticeable in data-heavy modules like reporting, API integrations, and logs.

Bug Fixes

This section lists key issues resolved in this release. All fixes have been tested against supported environments.

ID	Issue Summary	Status
#2348	Safari browser failed to initiate SSO login	Resolved
#2211	PDF export included broken footer links	Resolved
#2123	Firefox users could not click the workflow save button	Resolved
#2098	Reports with over 1000 rows timed out	Resolved

Refer to the internal JIRA board for the complete list of ~30 bug fixes not listed here.

Deprecated Features

The following features are scheduled for deprecation and will be fully removed in upcoming releases. Users should begin planning migration strategies now.



Feature	Feature	Notes
CSV Export Tool	Deprecated	Use JSON Export API going forward
Legacy Admin UI	Deprecated	Hidden by default, will be removed in v3.4.0

A detailed migration guide is available in the Admin Transition Hub.

Known Issues

The following known issues exist in this release. Fixes are planned for version 3.2.1 unless otherwise noted.

Issue	Description	Workaround
Dashboard load delay	Dashboards may take longer to load on iOS Safari	Use Chrome or Firefox on mobile
LDAP sync logging issue	Some sync logs do not appear in the admin panel	Logs are intact and accessible via API
Inline editing conflicts	In rare cases, concurrent edits may not save correctly	Avoid simultaneous edits in shared records

System Requirements

Ensure your system meets the following requirements before upgrading:

Browsers Supported:

- Google Chrome (latest)
- Firefox ESR
- Microsoft Edge 109+
- Safari 14+

Server Requirements:

- **OS:** Ubuntu 22.04, RHEL 9, Windows Server 2019
- **Database:** PostgreSQL 13+, MySQL 8
- **RAM:** Minimum 8GB (16GB recommended)



- **Java Runtime:** Java 17+

Upgrade Instructions

Follow the steps below to upgrade your instance to version 3.2.0:

1. **Backup your environment** – Ensure both the database and filesystem are backed up.
2. **Review deprecated features** – Transition from deprecated tools like the CSV exporter.
3. **Run the Installer** – Use the Upgrade Package from the admin panel.
4. **Post-upgrade checks** – Run system diagnostics from the Admin Console > Health Check.

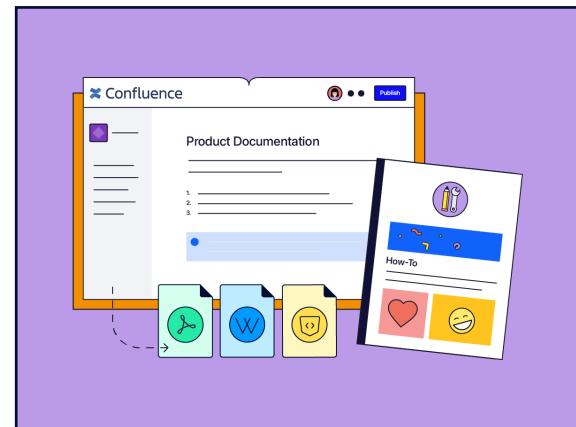
Downtime is expected to be under 10 minutes for standard installations.





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